

Lyric

Clear Claim Connection

Providing transparency to providers

Clear Claim Connection is Lyric's provider transparency solution that provides the power to disclose your claim payment policies and specific claim payment decisions consistently and efficiently to providers.

Our Clear Claim Connection offers:

- an easy, configurable claim entry web page with an interface designed with providers in mind. It is streamlined and user friendly, requires minimal data entry, and allows for easy configuration
 - Straightforward claim audit results that provide payment recommendations that are easy to understand
 - Specific, clinically-defensible rationale recommendations (allow/disallow) come with an easily understandable clinical edit clarification that can withstand provider scrutiny by referencing edits and rules that are sourced from nationally recognized organizations, such as the
- American Medical Association and the Centers for Medicare and Medicaid Services.
 - A full complement of standard udage reports that allow you to easily run, view, and print utilization reports from our proprietary platform user interface
 - Complete security for information exposed to providers is kept completely safe with a unique user token, PKI infrastructure, Secure Socket Layer protected connection, 128-bit encryption, a transaction audit log, active sessions limited to one session on one computer, and automatic system log-off due to timed activity
 - Clear Claim Connection helps to reduce the effort and cost associated with manual inquiries and appeals, and improve provider relations by reducing administrative costs, decreasing provider accounts receivable days, and facilitating compliance with disclosure mandates.



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