Simplifying secondary editing integration for Trizetto® Facets® customers.

We're building partnerships to simplify the business of care.

We are Lyric. Our ambition to simplify the business of care drives us to be more: to harness our 30+ years of expertise as a leader in pre-pay editing to create a system of robust payment accuracy solutions for our customers, backed by AI, language learning models, and strategic partnerships.

> **We've partnered with Cognizant to simplify integration of our enhanced secondary editing solution.**
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> **As an existing Lyric pre-pay editing and Trizetto Facets customer, this means that enhancing your savings with secondary editing has never been easier.**

As a valued Lyric customer, you know the power of our primary edits and the value they bring in increasing your savings and reducing administrative costs. You know that we build customer relationships based on integrity and transparency. We work with you as your advisor and ally in building continued savings and ensuring claims accuracy.

By adding an enhanced pre-pay review of your claims through the new TriZetto® Facets® Interface to Lyric Secondary Editing, you'll further reduce costly over payments while minimizing the time, effort, and costs related to post-pay recovery.

Once you've implemented the TriZetto® Facets® Interface to Lyric Secondary Editing, we will identify, evaluate, and deploy new automated editing opportunities through a risk-averse, collaborative, and near real-time solution that enables faster editing decisions, more savings, and fewer errors.

From our initial discussions to content creation and deployment, and all the way through our post-production and invoicing process, we'll work with you to ensure that you have the information you need to see results—and the detail behind those results.

We are proud to offer a robust testing process and comprehensive savings dashboard so you can track and measure the effective-ness of your enhanced edits. ▶

Lyric
Clarity in motion

The Value For You

Near Real Time
Because we offer near real time editing, there's faster claim feedback—no more batch processing delays or need to hold claims.

Accurate
Through accurate identification of savings and our transparent invoicing process, you and your members can be assured that you only pay for true realized costs.

Scalable
We're your ally in maximizing claims accuracy and savings. Our secondary editing solution can meet your evolving needs.

Recognizable
Since you're already a valued customer, you're familiar with our architecture and exceptional customer support.

Secondary Editing Lifecycle: Path to Additional Savings

We'll identify new savings opportunities by:

- Evaluating your savings opportunities against our existing concept library
- Analyzing your claims data to identify key new savings opportunities
- Re-evaluating your savings opportunities as new content is added

1 Content Identification
We create customized edits based on claims data analysis, your policies, and our Medical Directors' recommendations. We'll proactively and regularly match existing content edits with savings opportunities.

2 Content Development
We'll run new concepts through your claims data to determine your savings potential. Then, we'll review our findings with you and build the concept based on your feedback and approval.

3 Concept Testing
Our internal testing and review is thoroughly vetted before deployment. You can access our two test environments to validate the requirements and design.

4 Production Deployment
We'll work with your team to align on the timing of deployment and handle the deployment of the new concepts so you don't have to. Visit your dashboard for real-time results.

5 Post-Production Validation
We proactively and regularly match existing content edits with your savings opportunities.

Your Dashboard

Results highlight your savings trends and rule performance year over year or month over month, and more.

You can focus your data by line of business, claim type, or overall performance. Your dashboard also gives you the opportunity to see the more detailed information about your rules or adjustment codes, claim type, line of business, system ID, and more.

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