Knowledge Concept Library

For CXT and CXT Select customers utilizing the default content framework

The Lyric Knowledge Library is available for customers who need the flexibility to choose specific rules and policies that support their payment accuracy program goals.

The comprehensive, clinically based editing content can be individually licensed, so you can purchase what you need now, with the ability to purchase additional rules and policies as needed.

Our Knowledge Content Library is rigorously managed by our experienced clinical team, with updates released each quarter. Updates and changes to rules and policies are included in the license fee. Any new content created will be available to license when it is released.

Types of Content Included

Currently, we offer policies related to:



- Telehealth
- Diagnosis code edits
- Preventative services

Why Choose Rules from the Knowledge Content Library?

The Knowledge Concept
Library can help to drive
incremental savings through
a specific selection of rules
that fit your payment accuracy
program goals—without the
administrative burden of
in-house policy development.

You can choose which to implement on an individual basis, maximizing the impact on your cost savings. Targeted rules can also help to identify and prevent overpayment, reducing the volume of claims that need to be reprocessed.



